



## Fire Department

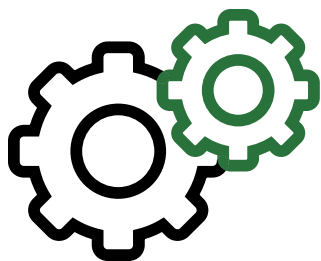
## Incident Reporting Improvements

### Problem



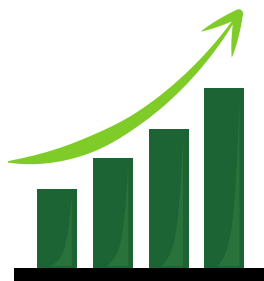
The Fire Department has a mandatory reporting requirement such as the KCFD required tab that required information that is already collected through Computer Aided Dispatch (CAD) and a step that requires the user to exit the report and re-enter the report to click a single review box in order to complete. These extra technology steps were lacking in time efficiency.

### Solution



Discontinued entering data in the KCFD required tab and allowed permissions for the user to complete report without the extra step of re-entering the form in order to complete the form.

### Results



Will save approximately  
**3 MINUTES PER REPORT**  
**2,569 HOURS**  
or  
**\$81,154 ANNUALLY**  
based on 2018 incident volume.